

Privacy Policy

We created this privacy policy in order to demonstrate our commitment to privacy. We encourage you to read this Policy before using our websites & apps.

Your use of our websites & apps, therefore, signifies that you agree with all terms of this Policy, so please do not use our websites & apps if you disagree with any part of this Policy.

1. How do we collect information & what information are we processing

We only collect essential personal information about you for user account management. We have only access to collect information that you provide us during registration.

We also collect information from you when you visit our websites & apps, and through filling out the registration forms. While registering on our websites & apps, you may be asked for your name, email, mobile number and address only. Hence, we collect only that data from you directly.

2. Cookies

When you visit the Service, we may send one or more cookies. The cookie is a small text file containing a string of alphanumeric characters to your computer, that uniquely identifies your browser.

A persistent cookie remains on your hard drive after you close your browser. Persistent cookies may be used by your browser on subsequent visits to the websites & apps. Persistent cookies can be removed by following your web browser directions.

A session cookie is temporary and disappears after you close your browser. You can reset your web browser to refuse all cookies or to indicate when a cookie is being sent. However, some features of the service may not function properly, if the ability to accept cookies is disabled.

Cookies do not cause damage to your computer systems or files, and only the websites & apps that transferred a particular cookie to you, can read, modify or delete such cookies.

If you do not want information collected through the use of cookies, there are simple procedures in most browsers that allow you to delete existing cookies, to automatically decline cookies, or to be given the choice of declining or accepting the transfer of particular cookies to your computer.

Please refer to your browser instructions or help screen, to learn more about these functions. You should note, however, that declining cookies may make it difficult or impossible for you, to use portions of the websites & apps.

3. Log Information

Log file information is automatically reported by your browser or mobile device each time you access the Service. When you use our Services, our servers automatically record certain log file information for technical support purposes. These server logs may include information such as your web requests, Internet Protocol (IP) address, browser type, referring / exit pages and URLs, number of clicks and how you interact with links and functionalities of the Services, domain names, landing pages, pages viewed, and other similar information.

4. Links

The websites & apps contain links to other websites. Please be aware that we are not responsible for the content or privacy practices of such other websites. We encourage our users to be aware when they leave our websites & apps to read the privacy statements of any other websites & apps, that collects PII - Personal Identifiable Information.

5. Compliance and cooperation with regulatory authorities

We regularly review our compliance with our Privacy Policy. We also adhere to several self-regulatory frameworks, which follow EU-GDPR compliance. If we receive formal written complaints, we will contact the person who made the complaint to follow up. We have processes in place to contact and cooperate with the appropriate regulatory authorities, including local data protection authorities to resolve any complaints or to manage our legal obligations.

6. How do we use your information

Personal information is used by us for legal purposes. The information collected by our company may be used for feedback, self-services, or promotional purposes to you, for content improvements, or for updates about new product developments for you.

We may use your personal information for internal purposes and will not provide it to any third party, such as marketing firms. We keep our customer's personal information confidential and use it only to send important information to our customers.

7. Children

The websites & apps are not designed for or directed at children 16 years of age or younger, and we do not intentionally collect, or maintain any such personal data.

8. Sharing of Your Information

We will never disclose any PII - Personal Identifiable Information to anyone outside EU/EEC, unless it is part of a development or support contract that makes use of our own controlled staff, for the following websites & Mobile Apps:

Websites: <https://www.websystems-hosting.com/our-other-websites/>

Mobile Apps: <https://www.websystems-hosting.com/our-mobile-apps/>

Any usage of PII - will be limited to the scope of the agreed development or the agreed support from our IT staff. They have all signed confidentiality agreements, and will not transfer any information outside the above companies unless it is stated in the Data Processing Agreements for each website, or in Terms and Conditions for the individual users. Any transfer of PII - Personal Identifiable Information will be managed according to the GDPR framework for all relevant websites & mobile apps above.

9. Security

We take precautions to protect your personal information. when you submit sensitive data through visiting our websites & apps or through the registration form, your data will be secure both offline and online.

When we collect sensitive information from you, that information is encrypted and transmitted to us in a secure way. The information can only be accessed by the employees who need the information to perform a specific job.

Our employees are required to certify the understanding that all personal and sensitive information is considered confidential. We will take appropriate action against the employee who fails to acknowledge these facts.

Our company has security measures to protect against the loss, misuse, and alteration of personal information under its control. Access to our database with personally identifiable information is logged for security purposes, and access is only limited to key personnel. Personal information is also protected through username and password.

In order to maintain the security of personal information, you should keep username and password undisclosed to others, and be using strong individual passwords where possible.

Further information on our security levels can be found as part of our DPA - Data Processing Agreements after customers have logged in to their client area using this link <https://www.websystems-hosting.com/whmcs/clientarea.php> which describes how we comply with Art.32 GDPR - Security of processing.

All your data are stored only within EU/EEC, as we are using a well known Hosting Partner in the Netherlands for all of our services. Your information is restricted from them, and the backups are also encrypted, so they have no access nor any insight into your data. They are also responsible for the general infrastructure security to comply with Art.32, and also other relevant parts of GDPR, as our main supplier of hosting services. Please also check our security section from this link <https://www.websystems-hosting.com/privacy-and-data-security/>.

10. Your rights

As an individual, you have the following rights, when we collect information about you for our processes:

13.1c Right to be informed

<https://www.gdpr-system.eu/article-13-information-to-be-provided-where-personal-data-are-collected-from-the-data-subject/>

15 Right to access <https://www.gdpr-system.eu/article-15-right-of-access-by-the-data-subject/>

16 Right to rectification <https://www.gdpr-system.eu/article-16-right-to-rectification/>

17 Right to erasure (Right to be forgotten) <https://www.gdpr-system.eu/article-17-right-to-erasure-right-to-be-forgotten/>

18 Right to the restriction of processing <https://www.gdpr-system.eu/article-18-right-to-restriction-of-processing/>

20 Right to data portability <https://www.gdpr-system.eu/article-20-right-to-data-portability/>

21 Right to object to processing <https://www.gdpr-system.eu/article-21-right-to-object/>

You may also

1. Opt out from any newsletters

2. Opt out from a specific processing purpose

3. Reduce the amount of a specific processing purpose

4. Access, make changes or updates for your account profile page

5. contact us about any of the above, on either phone or email.

You must be able to identify yourself with a user-id and to be able to login, in order to request any of these rights. Then you also need to clearly indicate the information that you wish to have changed. We will apply this as soon as possible. We may need to retain certain information for record-keeping purposes. There may be residual information that will remain within our database and other records which will not be removed or changed.

The Personal Information will normally be retained during the period in which our services are provided to you. Any requested deletion that you could not do yourself, will be removed by us from our online systems within 30 days after the valid request was registered, and then also totally removed from our backups with another further 180 days, which is equal to our backup retention period.

You should also expect us to provide you with an easily understandable overview of your Privacy rights, the Privacy policy we have in place to secure your rights, and the terms and conditions for using our websites. All content should be in a clear and consistent language, so it should be easy for you to understand.

Finally, you also have the right to file a complaint with your local GDPR authorities, if we are not responding to your rights, or are not in your opinion, complying with the GDPR for whatever reason. (Please be sure that there is a valid and harming reason impacting you as an individual, and not only a misunderstanding, before you exercise this final right, as it will create a lot of work many places.)

When are we with the relevant websites & mobile apps above, not directly responsible for your Privacy rights?

Since we have a lot of services, and if your data has been registered from a company that you are an employee of, then all of these rights, should be managed by your own employer, usually through your user administrator in your company. (In this case, we have not registered the PII - Personal Identifiable information, but yourself or your employer has done it to make use of our services on behalf of your company.)

In such a case your company is defined as a Data Controller, and we are defined as a Data Processor. The legal Privacy framework between our companies is then managed through our DPA - Data Processing Agreement. In this case, your privacy rights are managed by your own company, and through our common DPA.

11. Our rights

We have the right to register information about potential customers, whom we have a legitimate interest in doing business with and have consent from, or as a step to entering a contract, or to comply with other legal obligations. (GDPR: Art.6 (a, b, c, f)). We also have the right to contact the visitors of our services regarding our business purpose.

We also have the right to change our privacy policy at any time without prior notice. The modified policy will be applicable to all visitors immediately after it is updated. For your convenience, the last revised date of the policy will be posted on the top of the privacy policy page.

If you agree with our terms and conditions of this policy, then just continue using our websites & apps, which will register your information and acceptance date, otherwise please don't continue.

Contact Details:

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